

## 999 BSL – Zero-Rating of Data

Last updated: 16 June 2022

The U.K. Communications Regulator, Ofcom published on 22 June 2021, new **Emergency Video Relay General Conditions**. Condition **C5** stated that Regulated Providers must:

### C5.12

(a) provide the Emergency Video Relay Service free of charge to the End-User;

(b) where technically feasible, apply an incremental price of zero to any data traffic associated with the use of the Emergency Video Relay Service;

Sign Language Interactions (SLI) is an approved Emergency Video Relay service provider and will provide access to this service via dedicated **999 BSL apps** (available on iOS and Android) and via a dedicated **999 BSL website** (at [www.999bsl.co.uk](http://www.999bsl.co.uk)).

Below is a summary of information required to enable communication providers to achieve zero-rating:

### 1. IP Addresses

The following static IP addresses & port ranges are used exclusively for video calls made by BSL users to this emergency video relay service:

IP Address	Exclusive to application?	Protocol	Port(s)
46.249.223.171	Yes	TCP, UDP	443, 5061
35.176.195.41	Yes	TCP	443
35.176.195.41	Yes	UDP	40000-40999
13.41.36.107	Yes	TCP	443
13.41.36.107	Yes	UDP	40000-40999
18.168.126.210	Yes	UDP	10000-20000
18.192.21.131	Yes	TCP	443
46.249.223.174	Yes	TCP, UDP	443, 5061
35.177.226.133	Yes	TCP	443
35.177.226.133	Yes	UDP	40000-40999
13.41.28.115	Yes	UDP	10000-20000
68.66.243.240	Yes	TCP	80, 443
34.250.136.49	Yes	TCP	8088
54.75.128.245	Yes	TCP	8088
18.169.48.62	Yes	TCP	8088
3.10.92.144	Yes	TCP	8088
13.248.173.208	Yes	UDP	53
76.223.54.68	Yes	UDP	53
75.2.38.244	Yes	TCP	8088
99.83.168.84	Yes	TCP	8088

## 2. HTTPS Hostname

The following websites are used exclusively for this service (note that \* denotes wildcard):

Hostname match	Content types	Exclusive to application?	Protocol	Port(s)
*.999bsl.co.uk	Text, images, videos	Yes	TCP	80,443
999bsl.co.uk	Text, images, videos	Yes	TCP	80,443
*.999bsl.uk	WebRTC, RTP, images & text	Yes	TCP, UDP	443 (TCP) 40000-40999 (UDP)
999bsl.uk	WebRTC, RTP, images & text	Yes	TCP, UDP	443 (TCP) 40000-40999 (UDP)
*.999bsl.com	Redirected to 999bsl.co.uk	Yes	TCP	80,443
999bsl.com	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.999bsl.org.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
999bsl.org.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.999bsl.me	Redirected to 999bsl.co.uk	Yes	TCP	80,443
999bsl.me	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.999bsl.net	Redirected to 999bsl.co.uk	Yes	TCP	80,443
999bsl.net	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.999bsl.org	Redirected to 999bsl.co.uk	Yes	TCP	80,443
999bsl.org	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.bsl999.co.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
bsl999.co.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.bsl999.org.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
bsl999.org.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.bsl999.me	Redirected to 999bsl.co.uk	Yes	TCP	80,443
bsl999.me	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.bsl999.net	Redirected to 999bsl.co.uk	Yes	TCP	80,443
bsl999.net	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.bsl999.org	Redirected to 999bsl.co.uk	Yes	TCP	80,443
bsl999.org	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.bsl999.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
bsl999.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.emergencyvrs999.com	Redirected to 999bsl.co.uk	Yes	TCP	80,443
emergencyvrs999.com	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.emergencyvrs999.co.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
emergencyvrs999.co.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.emergencyvrs999.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
emergencyvrs999.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.emergencyvrs.com	Redirected to 999bsl.co.uk	Yes	TCP	80,443
emergencyvrs.com	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.emergencyvrs.co.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
emergencyvrs.co.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
*.emergencyvrs.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443
emergencyvrs.uk	Redirected to 999bsl.co.uk	Yes	TCP	80,443

**Communication providers should apply both IP and hostname rules to cover all app and website traffic.**

For guidance on requirements when users are either suspended/restricted/disconnected by their communication provider, or who are on a Pay-As-You-Go tariff, but have zero credit, or in a public Wi-fi zone that requires registration (e.g. on a train or in a hotel) please refer to the [Frequently Asked Questions on the Ofcom website](#).

If you have any questions or feedback regarding these instructions, please email us at [info@999bsl.co.uk](mailto:info@999bsl.co.uk)