

# Testing Plan

This document outlines Sign Language Interactions (SLI) plan for Alpha and Beta testing of the **999 BSL** service:

Phase	Start Date	End Date	Test Audience & Estimated Size	Time Window	Estimated Interpreter Resource	Testing Objective
<b>Alpha</b>	Tuesday 3 <sup>rd</sup> May	Friday 13 <sup>th</sup> May	SLI (17)	15:00 – 17:00 UK Time	2 interpreters	<ul style="list-style-type: none"> <li>All call scenarios</li> <li>All callback scenarios (including BT)</li> </ul>
<b>Beta</b>	Monday 16 <sup>th</sup> May	Friday 27 <sup>th</sup> May	SLI (17) BSL Users (50) CPs* (100+)	<u>SLI &amp; BSL Users:</u> 15:00 – 17:00 UK time  <u>CPs*:</u> Any time <b>before</b> 15:00 or <b>after</b> 17:00 UK time	3 interpreters	<ul style="list-style-type: none"> <li>All call scenarios</li> <li>All callback scenarios (including BT <b>and</b> EAs)</li> <li>Zero-rating</li> </ul>

\* CPs wishing to test should email us at [info@999bsl.co.uk](mailto:info@999bsl.co.uk) to be given access to the pre-release apps and website

CPs will see a 'holding video' instead of an interpreter, since an interpreter is not required for the purpose of testing zero-rating

Any questions regarding this plan should be sent via email to the 999 BSL project team at SLI at [info@999bsl.co.uk](mailto:info@999bsl.co.uk)